

Fair Usage Policy (Terms and Conditions T&C 19e)

The following terms and conditions apply to telecommunication services (“Services”) provided by SmarTone Mobile Communications Limited (“the Company”)

Introduction

The Company will ensure the system resources of the Company’s telecommunications network (“Network”) is equitably allocated amongst users (“Users”) of the Services.

Action we may take

Under FUP (Fair Usage Policy), when monthly data usage reaches the plan’s data allowance of 5GB, data service continues without speed throttling or data capping, but access to network resources will be given lower priority and data service experience may be affected.

Effective date: 23 July, 2014