



# Terms & Conditions T&C-M024BB (Contract Term for USB Modem Offer)

The following terms and conditions are supplemental to the Sales and Services Agreement and the Company's General Conditions of Services (Please refer to T&C B01 published at [smartone-com](http://smartone-com)).

**1) Term**

The contract term ("Term") is specified in the Sales and Services Agreement and start from the service effective date.

**2) Service Plan**

2.1 The Customer shall use the Service Plan specified in the Sales and Services Agreement during the Term.

2.2 The data usage applies to local use only. One rate for roaming worldwide: \$0.12/KB.

2.3 The Company does not guarantee the services under the Service Plan will be compatible with the Customer's HSPA devices.

**2.4 Offer detail**

Monthly fee	Credit offer	Credit Amount
\$218	Wi-Fi Service Plan* full credit back during the Term	Wi-Fi Service monthly fee \$60
\$228	Wi-Fi Service Plan* full credit back during the Term	Wi-Fi Service monthly fee \$60

\*Customer is required to register for Wi-Fi service

**3) Rebate offer**

3.1 Credit Amount to be credited to the Customer varies according to the USB modem model and monthly plan selected by the Customer and will be credited to the Customer during the Term according to the credit arrangement specified in the Sales and Services Agreement.

3.2 If, on the date of this Sales and Services Agreement, the Account is already subject to an arrangement (each a "Previous Credit Arrangement") under which any sums or charges prepaid by the Customer or the Company are to be credited by the Company to the Account, the crediting of the first installment to the Account by the Company under this Sales and Services Agreement shall be postponed to the date falling 30 days after the date of cessation of: (a) the Previous Credit Arrangement; or (b) if there is more than one Previous Credit Arrangements, the Previous Credit Arrangement with the latest expiry date. The date of cessation of the Previous Credit Arrangement will be deemed to be the date on which the last amount to be credited to the Account under the Previous Credit Arrangement is actually credited to the Account.

3.3 The Credit Amount paid by the Company will only be applied by the Company to meet the Customer's payment obligations to the Company in respect of the Account. However, the Customer cannot set-off any other sum payable to the Company against any part of the Credit Amount payable by the Company to the Account.

3.4 The Credit Amount cannot be exchanged for cash.

- 3.5 The Company shall not be under any obligation to pay any interest to the Customer on the Credit Amount.
- 3.6 The Customer shall not be entitled to the Credit Amount or any balance thereof and the free services upon the occurrence of any of the following events before the expiry of the Term:
  - a) if the Customer changes the Mobile Broadband number / the registered name for the Mobile Broadband number; or
  - b) if the Customer changes to a service plan with monthly fee below the Service Plan amount specified in the Sales and Services Agreement ; or
  - c) if the Customer enjoys other Mobile Broadband special offer ; or
  - d) if the Mobile Broadband service is terminated/disconnected for whatever reason.

**4) Offer Terms and Conditions**

- 4.1 The Customer shall pay the Company liquidated damages (HK\$1,000) upon the occurrence of any of the following events before the expiry of the Term:
  - a) if the Customer changes the Mobile Broadband number / the registered name for the Mobile Broadband number; or
  - b) if the Customer changes to a service plan with monthly fee below the Service Plan amount specified in the Sales and Services Agreement ; or
  - c) if the Customer enjoys other Mobile Broadband special offer ; or
  - d) if the Mobile Broadband service is terminated/disconnected for whatever reason.
- 4.2 If the Customer does not notify the Company of termination of the Wi-Fi services specified above prior to the expiry of the Term, the Company shall automatically charge the Customer for such services at the prevailing monthly fee after the expiry of the Term.

**5) Data Services for Data Plan (“Data Services”)**

- 5.1 The data usage applies to local use only.
- 5.2 The Customer must use the Data Services with settings [including but not limited to the APN setting (only applicable to data services)]. Customer can check with the Company’s front-line staffs for the latest information on setting. If the Customer does not follow this specification in the use of the Data Services, the Company has the right to forthwith suspend / terminate the Data Services without notice. Also the Company has the right to charge the Customer use of the Data Services at the Company’s prevailing rate for such data usage.

**6) Roaming**

- 6.1 Customer is required to register for roaming service at the Company’s stores or through our Account Manager or the Company’s dedicated 24-hour hotline 2880 2622.
- 6.2 Standard Rate is applicable to all subscribers of this Data Plan.
- 6.3 Customers should top up their accounts for roaming usage.

**7) Fair Usage Policy**

- 7.1 The following terms and conditions apply to telecommunication services (“Services”) provided by SmarTone Mobile Communications Limited (“the Company”).



- a) The Company will ensure the system resources of the Company's telecommunications network ("Network") is equitably allocated amongst users ("Users") of the Services.
- b) Customer who has reached the monthly local data fair usage level specified by the Company from time to time can still continue to use the Services. However, the Customer will be given lower priority to access the network resources for the remainder of the billing period, where the Customer's experience may be affected when the network traffic is busy, but in any event the data access speed (upload and download) will not be restricted to less than 128kbps.